

Training and Development Manager - Health and Beauty

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Company: Job Expert (Thailand) Co., Ltd.

Location: Bangkok

Category: other-general

Develop and implement training programs for retail staffs, managing budgets and coordinating with marketing teams.

Ensure training materials reflect brand values and conduct orientations for new hires.

Train staffs on sales techniques and personalized service, monitor interactions, and provide feedback.

Identify and address skill gaps through ongoing training, incorporating industry trends and innovative methods.

Manage uniform stock and participate in nationwide delivery.

Qualifications

Bachelors degree in Business, Management or a related field.

A minimum 3-5 years' experience in coaching or training, preferably in luxury, health & beauty retail.

Strong understanding of luxury and health & beauty retail trends and market dynamics.

Proficient in English, skilled in Chinese is a plus.

Excellent planning, presentation, and communication skills.

Detail-oriented, collaborative, and proactive.

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