

Game Operation Support

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Company: Snavhant

Location: Thailand

Category: other-general

The Offer

Work alongside & learn from best in class talent

Fantastic work culture

Opportunity within a company with a solid track record of performance

The Job

You will be responsible for :

Handling inbound calls and emails in a professional manner.

Resolving customer inquiries and requests and ensuring strong customer satisfaction.

Working with various internal teams to ensure prompt and accurate order processing and delivery.

Escalating customer feedback as required.

The Profile

You have at least 1 year experience within a Customer Service role, ideally within the Media & Entertainment and IT Services industry.

You possess excellent interpersonal as well as written and verbal communication skills.

You are a self-starter and demonstrate a high level of resilience

You are adaptable and thrive in changing environments

You pay strong attention to detail and deliver work that is of a high standard

The Employer

Our client is a social gaming company that puts fun for players worldwide. The company was established in 2010, and their headquarters is in Beijing, China with other offices in San Francisco and Shanghai with over 700 employees across the globe.

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