

## Field Service Engineer HRT Thailand

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Company: GEA

Location: Bangkok

Category: other-general

### Responsibilities / Tasks

Execute Site Service Jobs (maintenance, troubleshooting, repairs, installation supervision, commissioning)

Prepare spare parts lists required for maintenance or repair of entire ammonia refrigeration system (e.g. compressor packages, pumps, air cooler, condensers, valves, etc.)

Help prepare service contracts (technical part)

Conduct site inspections and audits (safety, process, reliability, energy efficiency)

Remote troubleshooting support for customers

Find solutions and execution modifications and upgrades of the refrigeration systems (e.g. upgrade of control system, installation of VSDs, heat exchangers, capacity extension, etc.)

Communicate with factory 2nd level support teams for finding solutions while troubleshooting or commissioning

Maintain good and trustful customer relations, by being GEA HRT ambassador at customer site.

Look for opportunities on customer sites and support sales of new projects and services

Absorb and implement best practices from received trainings and also colleagues

Support other service engineers on request

## **Your Profile / Qualifications**

School

Bachelor degree or a college in mechanical engineering is an advantage

Technical trainings at factories are of advantage

Soft skills or sales trainings are of advantage

Minimum 3 years of experience in refrigeration or compression service, maintenance, repair and commissioning

Good understanding of industrial refrigeration systems, their components and process

Excellent mechanical & electrical skills & knowledge

Troubleshooting skills

Basic knowledge of automation

Good reporting skills

Coaching/training skills or experience is an advantage

Service sales experience is an advantage

English (pre-intermediate or better),

Good general communication skills

Problem-solving attitude & skills

Ability to work under pressure

Strong Customer orientation

Strong mechanical skills

Good electrical skills

Basic automation skills

Ability to work in team

Ability and willingness to transfer the knowledge and develop less experienced engineers

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