

## Educational Travel Project Coordinator

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Company: Discova

Location: Bangkok

Category: other-general

### Opportunity

As part of the DET Operations team, you are responsible for providing operational support to enable our high functioning, motivated DET team to create, sell and operate experiential education tourism products in all Discova destinations. You are passionate and committed to achieving Discova's purpose of "opening doors to a world of possibilities", by ensuring our products benefit the communities we work with through poverty reduction, job creation and natural and cultural preservation. At the same time, these products enable life-long learning outcomes for visiting student groups and enhance their world both personally and academically/professionally.

### **Your main responsibilities are:**

Develop and maintain superior working relationships with partner communities, local agencies, NGOs and authorities, to facilitate DET experiential learning and community project development and management.

Plan, conduct and assess educational and community-based activities that allow external customers (visiting student groups) to achieve learning objectives and to integrate with the host community.

Be knowledgeable on DET products and assist research by identifying and developing products suitable to specific DET markets and opportunities.

Accompany DET groups as required to develop and maintain superior working relationships with external customer leaders.

## **About you**

The Essentials:

A degree in tourism and hospitality is an advantage.

Minimum 2 years' experience in the travel industry is preferred.

Fluent in both written and spoken English is required.

Advanced understanding of the region, including outdoor activity safety knowledge and skills, is desirable.

The Attributes:

Outstanding organisational capabilities and customer care focus.

Embraces teamwork with a positive mindset and enjoys working with others.

A love of people, the environment, and educational travel that brings meaningful experiences to a range of stakeholders.

Excellent communicator to a diverse range of people (customers, suppliers, team members, leaders).

High attention to detail.

Able to work under pressure and juggle multiple tasks, and comfortable with working outside office hours when required.

Willing to travel on business when required.

Personally aligned with Discova's company purpose and values.

Proficiency with Microsoft Office applications and Discova's systems would be an advantage.

## **About Us**

As a leading global destination management company, operating in numerous destinations across Asia and the Americas, being a part of the Discova team means being in your element.

Discova holds responsible travel at its core, working responsibly with customers, host communities and local business partners to offer the best value, highly rated experiences

with customer satisfaction as a hallmark of their service. As a company, we provide thrilling global career advancement opportunities, a wonderful and supportive team culture, distinctive leave benefits, and social events that stand out in the industry.

Discova's people are homegrown - 95% are locals, blending localised know-how with an understanding of what makes a Discova trip to their home country special.

To be part of the Discova family is to be in your element, and being in your element means: being the best you can be in any situation; doing what you love whatever your role is; and being valued for who you are and what you do; continuing to grow as the world changes; joining a family that creates a world of possibilities.

To learn more about Discova click:

### **Work Perks!**

**What's in it for you:** We are renowned internationally for having amazing perks and an even better culture. We understand that our people are our most valuable asset. It is the passion and dedication of our teams that keep the company on top of the industry ladder.

It's also why we offer some great employee benefits and perks outside of the norm.

**Have fun:** At the heart of everything we do at Discova is a desire to have fun. **Reward & Recognition:** Celebrate the success of yourself and others at our regular Buzz Nights and the annual Global Gathering - You'll have to experience it to believe it!

**Use your smarts:** Our people use their quick thinking, expertise, and tenacity to always figure things out.

**Love for travel:** We were founded by people who wanted to travel and want others to do the same. That passion is something you can't miss in our people or service.

**Personal connections:** We are a big business founded on personal relationships. "We work globally, live locally" is one of our credos that really makes a difference in our world of travel possibilities.

**A career, not a job:** We offer genuine opportunities for people to grow and evolve. We back our people all the way, no matter what the results are. We are strongly committed to supporting every single employee in their professional and personal development.

**Giving Back:** As one of the very few, we are proud to provide corporate social responsibility programmes across all our departments supporting nominated charities through workplace giving, promoting volunteering, and supporting fundraising initiatives through our employee giving and office environmental Programmes. All our employees even can enjoy 1 volunteer day per calendar year.

We thank all candidates for their interest; however, only those selected to continue in the process will be contacted.

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