

Customer Service Manager (Contract Logistics)

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Company: LESCHACO

Location: Thailand

Category: other-general

Customer Service Manager (Contract Logistics)Your Responsibilities

Are you a professional with experience in Contract Logistics Customer Service and a proven track record in leadership? We are seeking a highly skilled and motivated individual to join our dynamic team as an Customer Service Manager for Contract Logistics. As an integral part of our organization, you will play a pivotal role in overseeing the Customer Service Team and handling interactions with clients and internal teams, fostering positive relationships and ensuring client satisfaction

Responsibilities

Manage Customer Service Operation Team and all Contract Logistic (CL) clients under operational side . operations report, KPIs, operation requirements before passing through Key Account Management Team, CL's quotations, billing verification, single point of contract between clients and others internal section . Operation, Safety, Claim, Billing, etc.

Handle client's and internal teams

KPIs set up for both external and internal

Work closely with Business Development Team and Key Account Management Team on the clients' requirement

Any assignment from superior

Your Profile

Bachelor's degree in any field

Minimum 10 years for direct experience in Contract Logistics Customer Service and 5 years in supervisory level

Proficient in written and spoken English

Able to work in Bangna KM.39, travelling is required

Possess skills of leadership, communication, presentation and service-oriented mindset

Proficient in MS Office

If you are looking for a challenging role in the dynamic field of Contract Logistics, we invite you to apply for this exciting opportunity. Join our team and contribute to the success of our organization as we continue to deliver excellence in logistics services

We offer

E-Learning Company Events and Activities Health Offers Flexible Worktime Beverages Employee Recommendation Remote Work Sports Offers Development Extra vacation day on birthday

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