

Cloud Infrastructure Engineer

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Company: Pronto Marketing

Location: Bangkok

Category: other-general

Launched in 2016, SimpleSAT is a software startup with a mission to enable service teams to collect, analyze, and publish customer satisfaction feedback.

Measuring and improving customer satisfaction is more than just launching a survey. For feedback to have a real changing impact in an organization, it needs to connect and seamlessly integrate with critical systems like CRMs, helpdesks, and chat apps. SimpleSAT's focus is to make that happen by shipping early, often, listening to our customers and then doing it all over again.

Our company headquarters are in Bangkok, Thailand with a satellite office in Manila, Philippines.

Learn more on our website:

Job Description

Are you a problem-solver who thrives on ensuring system reliability and efficiency? Do you get satisfaction from optimizing infrastructure to deliver the best possible customer experience? If you're driven by big challenges and proactive in maintaining cutting-edge technologies, join us at SimpleSAT!

We're a diverse, passionate team dedicated to providing innovative solutions. As a Cloud Infrastructure Engineer at SimpleSAT, you will own the AWS infrastructure, ensuring high availability, cost-effectiveness, and top-notch security and performance. You'll play a crucial role in shaping our culture and infrastructure as we grow.

In this position, you'll find yourself collaborating with developers and product owners in an agile environment that values your expertise and creative contributions.

Key Responsibilities

Design, build and configure AWS services to meet business process and application requirements.

Manage, support and troubleshoot Docker container configuration.

Incident and change management, health, and performance monitoring - check server health, performance, and capacity alerts, take preventive and remedial action.

Collaborate with cross-functional teams to understand the business and customer needs, providing expertise in infrastructure scalability and stability.

Research and development of infrastructure service improvements to help drive efficiency improvements and provide a vision for the team.

Primary Technologies

Core AWS services

Docker containerization with ECS/EC2

Core Cloudflare services

Requirements

Extensive knowledge of Linux based systems.

Experience in building and maintaining AWS services, including application readiness assessment, server builds, data migration and performance tuning in cloud environments.

Experience in operating CI/CD using Docker, Terraform, Jenkins and scripting language.

Experience in building systems using microservices and tools like React JS, Typescript, and Django.

Experience in queueing messages and message brokers.

Ability to read, write, and converse in English

Qualifications:

Minimum 5 years of experience in a Cloud Infrastructure or related role, with at least 3 years focused on AWS.

Demonstrated expertise in managing large-scale infrastructure, including design, implementation, and optimization.

Ability to work independently, managing projects with minimal supervision and collaborating with a distributed team.

Benefits

Competitive salary with year-end bonus system.

Flexibility in work schedule and location, with a preference for candidates based in Bangkok during the initial phase for better integration with the team.

Comprehensive health insurance and a self-improvement fund to support your growth.

Work with a friendly, quirky team of geeks.

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