

## Business Intelligence-Thailand

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Company: Lazada

Location: Thailand

Category: other-general

Department: **Data & Business Intelligence** Location: **Thailand** Department: Data & Business Intelligence Location: Thailand **Job Description** Responsibilities:

Reporting to Head of Business Intelligence & Strategy Planning for Customer Care, your job is to be the expert in using data to measure and analyze business performance.

- Maintain & refine existing day to day operations-related automated reports
  - Provide visibility in daily operations and critical support during campaigns
  - Develop clear, timely and accurate periodic reports that drive continuous improvement in process and productivity using automation / self-serve dashboards where applicable
  - Aggregating data from various sources and draw out insightful data for the next course of action
  - Work with the internal team to address the pain point faced by buyers and sellers
  - Perform analysis to drill down into certain business challenges, providing conclusions and advice based on insights.
- Job Requirements** -3-5 years Experience in analytics, project management, strategy and/or tech consulting, or other related fields. Experience in E-commerce and/or Customer Service is a plus.
- Sharp critical thinking, strong analytical and numerical skills. Good communication skills
  - Eager to work in a fast-paced and ambiguous environment
  - Solid knowledge of SQL and other programming language. Hands-on experience in data extraction, cleaning, preparation, and dashboard development
  - Highly energetic and self-motivated. Willingness to learn attitude with ability to work under pressure
  - Bachelor's or Master's degree in relevant field of study.

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